



# HOW TO CHOOSE YOUR SERVICE PROVIDER

PRESENTED BY THE VERIFIED INDEPENDENT SERVICE PROVIDER ASSOCIATION

[WWW.VISPAINC.ORG](http://WWW.VISPAINC.ORG)

# WHAT TO LOOK FOR WHEN CHOOSING YOUR PPE MAINTENANCE PROVIDER



# VERIFIED INDEPENDENT SERVICE PROVIDER (ISP)

- ISP must be verified by third party certification organization
  - UL
  - Intertek
- ISP must be verified in order to perform:
  - Advanced Cleaning
  - Advanced Inspection
  - Repairs to structural and proximity coats and pants
    - Outer shell
    - Thermal liner
    - Moisture barriers

# INDEPENDENT SERVICE PROVIDERS (ISP)

- ISPs choose the services for which they wish to be verified
  - ISPs verified for Advanced Cleaning and/or Advanced Inspection do not have to be verified for repairs and must not be used for repairs
  - ISPs verified for repairs must be verified for Advanced Cleaning and Advanced Inspection
  - ISPs verified for repair choose which composite layers they wish to verify and they must only repair the layers listed on their certificate
  - ISPs verified for moisture barrier repairs choose with types they wish to verify and they must only repair the moisture barriers listed on their certificate.

# VERIFICATION CERTIFICATE

- UL or ETL logo
  - The only two organizations offering NFPA 1851 verification
- Dated within past 12 months
  - ISP's must verify every year
- Address must be location where services are performed
  - ISP's with multiple or mobile units must verify each one individually

Repair Service Providers and Organizations of  
Structural and Proximity Fire Fighting Garments and  
Technical Rescue Garments

UL

Certificate of Verification

Issued to:


This is to certify that the above service provider or organization above has been verified to perform the following services:

Material	NFPA 1851-2014	NFPA 1851-2013
Outer Shell Advanced Repairs	X	X
Thermal Liner Advanced Repairs	X	N/A
Moisture Barrier Advanced Repairs	X	X
Moisture Barrier Types	W. L. Gore & Associates Inc. Type 2C, Crosstech CORE RT7100, 3D CROSSTECH Back, 2P CROSSTECH 3-Layer, 4A	W. L. Gore & Associates Inc. Crosstech 60P
Advanced Cleaning	X	X
Advanced Inspection	X	X

W. L. Gore & Associates Inc.  
10000 W. L. Gore Blvd.  
Bozeman, MT 59717-1000

# VERIFICATION CERTIFICATE

- Lists all services you want to outsource
  - Services are verified individually
- Lists all composite layers that you need to have repaired
  - Composite layers are verified individually
- Lists the moisture barrier types used in the construction of your gear
  - Each type of moisture barrier is verified individually



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Certificate of Verification

Issued to:

This is to certify that the above service provider or organization above has been verified to perform the following services:

Material	NFPA 1851-2014	NFPA 1855-2013
Clear Shell Advanced Repairs	X	X
Internal Liner Advanced Repairs	X	N/A
Moisture Barrier Advanced Repairs	X	X
Moisture Barrier Types	W. L. Gore & Associates Inc. Type 2C, GORE-TEX GORE RT7100, 3D GORE-TEX Back, 2P GORE-TEX 3-Layer, 4A	W. L. Gore & Associates Inc. GORE-TEX
Advanced Cleaning	X	X
Advanced Inspection	X	X

UL

# INDUSTRY SUPPLIER RELATIONSHIPS

- Has reliable sources for the supply of NFPA 1971 certified fabrics, hardware and other materials
- Participates in fabric warranty programs
  - Will charge fabric supplier rather than you for eligible warranty repairs
- Entitled to make warranty repairs on behalf of your gear manufacturer
  - Will charge manufacturer rather than you for eligible warranty repairs

## OTHER CONSIDERATIONS

- Tracking and reports for NFPA 1851 record-keeping
- Online access to maintenance records, service history and account information
- Training for in-house Advanced Cleaning, Advanced Inspection and basic repairs
- Pick up and delivery
- Lead time and scheduling
- Logistics management such as a loaner gear program
- Appropriate facility security and insurance



# YOUR PARTNER IN FIREFIGHTER SAFETY



Your ISP is your partner in reducing the health and safety risks faced by your firefighters. So choose the ISP that has the correct services for your department and the proper credentials.